

Member Quality Update

Winter 2020 Regional Meetings

Pediatric Bylaw Implementation Update

Application Status	Total Number	Percent of Total
Applications Received	271	70 %
Opt Outs	103	27 %
Total Received + Opt Out	374	97 %
Awaiting Response	13	3 %

OPTN Member Search Updates

Member Directory

[Home](#) » [Members](#) » Member Directory

- Committees
- Committee Q & A
- Member Directory**
- Board of Directors
- Board Q & A
- Executive Summary
- Member Actions
- Regions
- Review Boards
- Get Involved

Search Member Directory

Step 1: Select a Member Type
Transplant Centers by Organ

Select an Organ Type
All

Step 2: Specify member status
All

Step 3: Select an option to sort your results
Select a state or Select a region


Heart/Lung Transplants

Centers that perform heart/lung transplants are listed on both the "heart" and "lung" lists.


Key Personnel Notice

If you wish to see key personnel for transplant programs, use the Transplant Center by Organ search function and choose a specific organ.

Organ Procurement & Transplantation Network



U.S. Department of Health and Human Services



HRSA
Health Resources and Services Administration

This is an official U.S. Government Web site managed by the [Health Resources and Services Administration, U.S. Department of Health & Human Services.](#)

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Transplant Centers by Organ *

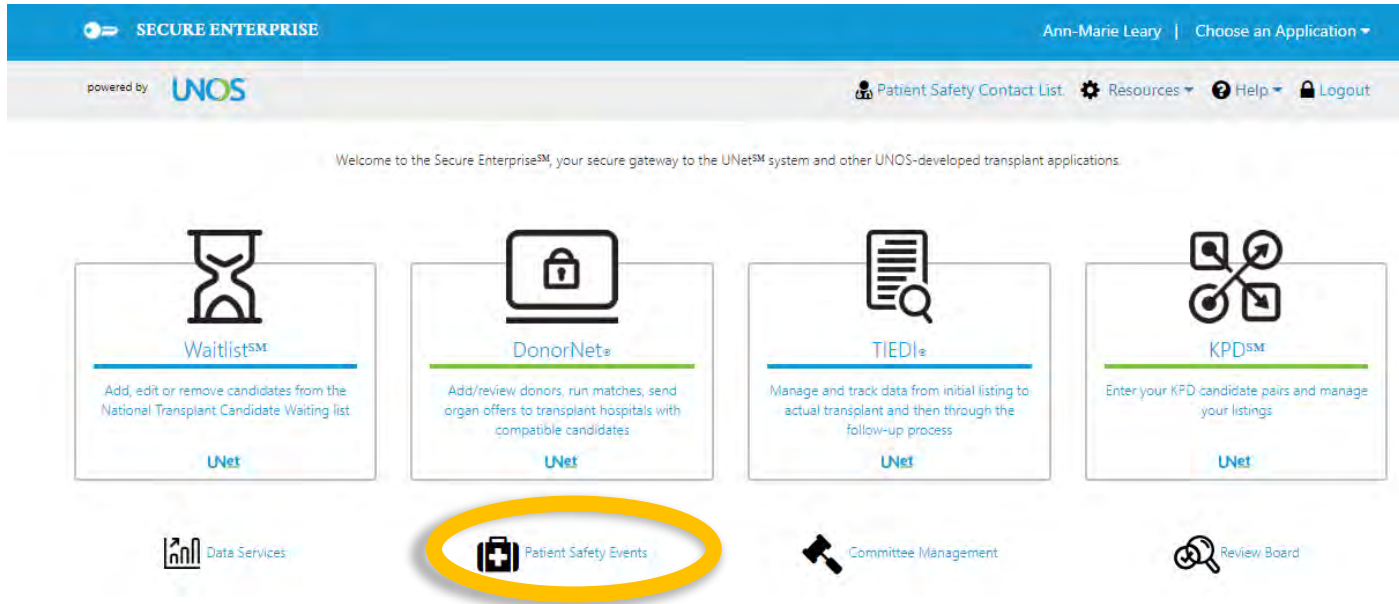
with Kidney Transplant Programs

Name	Location	Key Personnel	Center Phone	Region
OKBC - Integris Baptist Medical Center	Oklahoma City, OK	Transplant Program Director - Primary Physician - Jose-Marie A El-Amm Primary Surgeon - E. N. Scott Samara	405-949-3816	4
OKCM - Children's Hospital of Oklahoma	Oklahoma City, OK	Transplant Program Director - Primary Physician - Anjali B Nayak Primary Surgeon - Alan M Hawxby	888-777-7081	4
OKMD - OU Medical Center	Oklahoma City, OK	Transplant Program Director - Primary Physician - Benjamin D Cowley Jr Primary Surgeon - Alan M Hawxby	405-271-7498	4

Membership Questions

- MembershipRequests@unos.org
- (833) 577-9469, M-F 8am-5pm EST

Encouraging Member Self-Reporting



Member reporting hotline
(866) 787-4909

Why do we want to encourage self-reporting?

- Education
 - Increased reporting will make it easier to share information without jeopardizing peer review protections
- Collaboration
 - To provide members with feedback and assistance regarding potential safety issues and process improvement activities
- HRSA Contract task

How can we encourage self-reporting?

- **Improving MPSC Processes:**
 - Closing with no action issues that are reported and appropriately addressed (effective Dec 2019)
 - Continuing to evaluate additional changes, such as whether all potential noncompliances still need MPSC review
- **Improving the Portal:**
 - Ease of use, ability to search for previous events
- **Improving Information Sharing:**
 - Evaluating updated reports Member Quality/MPSC can provide with the community about information received through the Portal

What do we need from members?

- Feedback!
 - What suggestions do you have for improvements to MPSC processes, the Portal and information sharing?
 - What else might encourage you to self-report?
 - What kind of assistance would you like to receive from staff and/or the MPSC?
 - MQFeedback@unos.org

Next Steps

- A long-term, ongoing MQ/MPSC project
- Community feedback and requirements gathering
 - TMF focus groups – April 6 & 7
 - Discovery calls with individual members – Spring/Summer
 - Additional feedback throughout 2020
- Implementation
- Evaluation

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