

### **Notice of OPTN Bylaw Changes**

# **Enhance Transplant Program Performance Monitoring System**

Sponsoring Committee: Membership and Professional Standards

Bylaws Affected: Appendix D, D.13.A. Transplant Program Performance

Appendix M, M.3 Medical Peer Review

Appendix M, M.6 Peer Visits

Appendix M, M.9 Informal Discussions Appendix M, M.15 Costs and Expenses

**Appendix N: Definitions** 

Public Comment: August 3, 2021 – September 30, 2021

Board Approved: December 6, 2021

Effective Date: Pending implementation and notice to OPTN members

#### **Purpose of Bylaw Changes**

Previously, the OPTN Membership and Professional Standards Committee (MPSC) has used a single metric that evaluates one phase of care, one-year post-transplant graft and patient survival, for identifying underperforming transplant programs. The MPSC recognized the need to incorporate metrics that evaluate multiple phases of transplant care to create a more holistic approach to evaluation of transplant program performance.

The purpose of this proposal is to evaluate transplant program performance more holistically, incorporating measures that evaluate multiple aspects of transplant patient care. In developing this new system, the MPSC focused on areas that were within the OPTN's stated authority. With this proposal, the MPSC strives to support and collaborate with transplant programs to address performance improvement opportunities while also meeting its fiduciary responsibility to monitor member performance to identify potential patient safety issues. Finally, the MPSC wanted to develop a performance review system that would provide maximum support for the OPTN Strategic Plan, specifically increasing the number of transplants, promoting equitable access to transplantation, and fostering innovation.

#### **Proposal History**

The OPTN Ad Hoc Systems Performance Committee (SPC), in its report to the OPTN Board of Directors in June 2019, provided recommendations across four areas, including performance monitoring enhancements. The SPC stated a holistic approach to the evaluation of transplant hospital and OPO performance would be beneficial and suggested developing a balanced scorecard approach that incorporated multiple metrics. Although the SPC identified metrics for possible inclusion in a scorecard, the SPC acknowledged the need for more input and work to identify and define the appropriate metrics for scorecards. After the SPC report to the Board, the MPSC was asked to continue work on this topic.

The MPSC, over a 20-month period, evaluated the measures suggested by the SPC and MPSC members and gathered input from the community and stakeholders to develop a proposal that was released for public comment in summer 2021. The proposal identifies a measure for each of four phases of pre- and post-transplant patient care provided by transplant programs and establishes separate adult and pediatric criteria to identify clinically significant outliers that may pose a potential risk to patient health or public safety. The Board approved these bylaw revisions on December 6, 2021.

#### **Summary of Changes**

The revised OPTN Bylaw, Appendix D, D.13.A. establishes new criteria for identification of transplant programs that will enter into MPSC performance review. The MPSC will review a transplant program's performance if the transplant program meets the criteria for pre-transplant mortality rate, offer acceptance rate, 90-day post-transplant graft survival hazard ratio or 1-year post-transplant graft survival conditional on 90-day post-transplant graft survival for either adult transplants or pediatric transplants. OPTN Bylaw, Appendix D, D.13.A. is also re-organized to clarify but not substantively change, transplant program obligations to participate in the performance review process.

In addition, a new section is inserted in Appendix M: *Review and Actions* that codifies the current peer review process and corresponding revisions were made to other sections with Appendix M: *Reviews and Actions* that reference peer visits. Descriptions of the new metrics have been inserted into Appendix N: *Definitions* and other administrative revisions have been made to Appendix N: *Definitions* to remove the definitions of two defunct MPSC subcommittees and revise the definition of the Scientific Registry of Transplant Recipients (SRTR).

#### **Implementation**

Transplant hospital members will need to be familiar with the proposed new metrics for transplant program performance monitoring and the MPSC's review process. Transplant hospital members should review the data currently available for each transplant program via the member's secure SRTR site, to assess whether a program is likely to be identified for review once the proposal is implemented. Though the MPSC has not reviewed programs' pre-transplant data previously, programs' offer acceptance and waitlist mortality data are currently provided on the SRTR secure site for review by the program. Members will be able to access information on whether their programs meet MPSC criteria on the members' secure SRTR sites.

The MPSC will begin evaluating transplant programs based on the new metrics and criteria on the following timeline:

- No earlier than July 2022: first inquiries for 90-day post-transplant graft survival and 1-year post-transplant graft survival conditional on 90-day graft survival
- No earlier than July 2023: first inquiries for offer acceptance
- No earlier than July 2024: first inquiries for pre-transplant mortality

Because the MPSC's transplant program performance review process has historically focused on post-transplant patient and graft survival, the MPSC feels it is appropriate to replace the current 1-year patient and graft survival metrics with the proposed 90-day graft survival and 1-year-conditional-on-90-day graft survival metrics as soon as the SRTR is able to provide the updated reports to the MPSC. The

MPSC will delay the implementation of the pre-transplant metrics to allow programs time to better understand the metrics, review their applicable data and practices, and make changes as desired. Specifically, the pre-transplant metrics will not be implemented until at least one complete cohort has passed following Board approval of the proposal. This will ensure the MPSC will only evaluate programs based on transplant program performance using data collected after Board approval.

Prior to implementation, the OPTN will provide educational offerings to help programs understand how various scenarios may impact each metric, and how to find and interpret data available on the SRTR secure sites. The OPTN will also notify programs that would be identified by these criteria that the programs will be identified for review once the criteria are implemented. The OPTN may ask these programs to voluntarily provide information to the OPTN for use in evaluation of the criteria and for development of resource materials and appropriate areas of inquiry. The OPTN will also collaborate with high performing programs to identify effective practices and develop resources.

The OPTN will provide members with notice of pending implementation approximately 6 months prior to implementation.

#### **Affected Bylaw Language**

New language is underlined (example) and language that is deleted is struck through (example).

#### Appendix D: Membership Requirements for Transplant Hospitals and Transplant Programs

#### D.13 Additional Transplant Program Requirements

#### A. Transplant Program Performance

The MPSC will conduct reviews of transplant program performance to identify <u>potential risks to patient health or public safety, as evidenced by either:</u>

- 1. The probability that the transplant program meets any of the following criteria is greater than 50% for adult transplants:
  - a. The transplant program's pre-transplant mortality rate ratio is greater than 1.75 during a 2 year period.
  - b. The transplant program's offer acceptance rate ratio is less than 0.30 during a 1 year period.
  - c. The transplant program's 90-day post-transplant graft survival hazard ratio is greater than 1.75 during a 2.5 year time period. For pancreas transplant programs, 90-day post-transplant patient survival hazard ratio is greater than 1.75 during a 2.5 year period.
  - d. The transplant program's 1-year post-transplant graft survival conditional on 90-day post-transplant graft survival hazard ratio is greater than 1.75 during a 2.5 year period.

    For pancreas transplant programs, 1-year post-transplant patient survival conditional on 90-day post-transplant patient survival hazard ratio is greater than 1.75 during a 2.5 year period.
- <u>2. The probability that the transplant program meets any of the following criteria is greater than</u> 50% for pediatric transplants:
  - a. The transplant program's pre-transplant mortality rate ratio is greater than 1.75 during a 2 year period.
  - b. The transplant program's offer acceptance rate ratio is less than 0.35 during a 1 year period.
  - c. The transplant program's 90-day post-transplant graft survival hazard ratio is greater than 1.60 during a 2.5 year period.
  - d. The transplant program's 1-year post-transplant graft survival conditional on 90 day post-transplant graft survival hazard ratio is greater than 1.60 during a 2.5 year period.

If a transplant program meets either of the above criteria based on reports produced by Scientific Registry of Transplant Recipients (SRTR), it must participate in an MPSC performance review. As part of the transplant program review, the MPSC may require the member to take appropriate actions to determine if the program has demonstrated sustainable improvement including, but not limited to:

 Providing information about the program structure, procedures, protocols and quality review processes

- Adopting and implementing a plan for improvement
- Participating in an informal discussion with MPSC members as described in Appendix M:
   Reviews and Actions
- Participating in a peer visit as described in Appendix M: Reviews and Actions

Once a member is under transplant program performance review, the MPSC will continue to review the program until the MPSC determines that the program has made sufficient and sustainable improvements in acting to avoid risk to public health or patient safety.

If the MPSC's review determines that a risk to patient health or public safety exists, the MPSC may request that a member inactivate or withdraw a designated transplant program, or a specific component of the program to mitigate the risk. Before the MPSC requests that a member inactivate or withdraw a designated transplant program or a specific component of the program due to concerns identified during a performance review, the MPSC must offer the member an informal discussion with the MPSC, as described in *Appendix M: Reviews and Actions*.

A member's failure to fully participate in the review process or to act to avoid a risk to patient health or public safety may result in action taken under *Appendix M: Reviews and Actions*.

underperforming transplant programs and require the implementation of quality assessment and performance improvement measures. One measure of transplant program performance is triggered through a review of the one-year graft and patient survival rates. The MPSC utilizes performance metrics produced by the Scientific Registry of Transplant Recipients (SRTR) as the principal tool to identify transplant programs that have lower than expected outcomes.

For programs performing 10 or more transplants in a 2.5 year period, the MPSC will review a transplant program if it has a higher hazard ratio of mortality or graft failure than would be expected for that transplant program. The criteria used to identify programs with a hazard ratio that is higher than expected will include *either* of the following:

- 1. The probability is greater than 75% that the hazard ratio is greater than 1.2.
- 2. The probability is greater than 10% that the hazard ratio is greater than 2.5.

For programs performing 9 or fewer transplants in a 2.5 year period, the MPSC will review a transplant program if the program has one or more events in a 2.5 year cohort.

The MPSC review will be to determine if the higher hazard ratio or events can be explained by patient mix or some other unique clinical aspect of the transplant program. If a program's performance cannot be explained by patient mix or some other unique clinical aspect of the transplant program, the program, in cooperation with the MPSC, will adopt and promptly implement a plan for quality improvement. The member's failure to adopt and promptly implement a plan for quality improvement will be considered a noncompliance with OPTN Obligations and may result in an OPTN action according to Appendix M: Reviews and Actions.

As part of this process, the MPSC may conduct a peer visit to the program at the member's expense. The MPSC may also require, at its discretion, that the member participate in an

informal discussion. The informal discussion will be conducted according to *Appendix M:* Reviews and Actions.

The MPSC may recommend that a member inactivate a program, or a component of a program, or withdraw its designated transplant program status based on patient safety concerns arising from review of the program's graft and patient survival. The MPSC must offer the member an informal discussion before recommending that the program inactivate or withdraw its designated transplant program status. A program's failure to inactivate or withdraw its designated transplant program status when the MPSC recommends it do so will be considered a noncompliance with OPTN Obligations and may result in an OPTN action according to Appendix M: Reviews and Actions.

#### **Appendix M: Reviews and Actions**

#### M.3 Medical Peer Review

The OPTN will conduct all deliberations and take all actions according to applicable medical peer review laws. Consistent with applicable laws, all inquiries, <u>peer visits</u>, deliberations, recommendations, and actions during member reviews by the OPTN will be kept confidential. All proceedings and records within the scope of these OPTN quality review activities are confidential. Members of any OPTN Committee attending the meeting in which a peer review is conducted, serving as a peer reviewer, working for or on behalf of the OPTN, or providing information to the OPTN for peer review activities, are entitled to confidentiality.

The OPTN will keep all materials, information, and correspondences to and from members and directly related to the OPTN peer review process confidential to promote quality improvement and full disclosure by OPTN members. Materials, information, and correspondences created by or for the peer review body are considered "directly related."

The OPTN will not disclose any materials provided to the OPTN by the member, except as required by law. Materials prepared by members independent of the OPTN medical peer review process may be shared by members in their discretion.

#### M.6 Peer Visits

A peer visit is an objective, on-site evaluation of a member by experienced transplant professionals. The MPSC or MPSC Chair may require a member under any MPSC review participate in a peer visit.

The MPSC Chair will appoint the peer visit panel. The peer visit panel will have access to all information available to the MPSC prior to the site visit. While on site, the peer visit panel will review records, interview staff and tour the facilities as desired. After the visit, the peer visit panel will prepare a report for the MPSC. The MPSC will review the report and determine the appropriate next steps.

A member's refusal to participate in the peer visit in the time and format determined by the MPSC Chair, or a member's refusal to provide requested information or to make available requested personnel, will be considered a potential noncompliance with OPTN Obligations.

#### M.89 Informal Discussions

An informal discussion is a direct conversation between a group of MPSC members and a member currently under MPSC review. Informal discussions are intended to provide the MPSC and member an opportunity to openly discuss the review and seek feedback. Informal discussions are information gathering activities that may lead to a more efficient and effective review than written correspondence and document reviews alone.

#### B. MPSC Informal Discussion Requests

The MPSC or MPSC Chair may offer members currently under review one or more informal discussions at any time. A transplant program is entitled to an informal discussion before the MPSC recommends that the program, or a component of the program, inactivate or withdraw its designated transplant program status due to functional inactivity or transplant program performance reviews according to *Appendix D: Membership Requirements for Transplant Hospitals and Transplant Programs*.

#### M.1415 Costs and Expenses

#### B. Reasonable Costs and Expenses

Reasonable costs and expenses resulting from enforcement of OPTN Obligations will be reimbursed by the member, including *any* of the following:

- 1. Conducting other than routine on-site reviews
- 2. Peer visits
- 3. Reviewing and monitoring corrective action plans or plans for quality improvement
- 4. Conducting due process proceedings
- 5. Monitoring and conducting evaluations of transplant programs with lower than expected survival rates as described in Section D.12.A: Transplant Program Performance of these Bylaws, including on-site visits and monitoring plans for quality improvement

#### C. Advanced Deposit for Reimbursable Costs and Expenses

The Executive Director may require that the member make and maintain a deposit with the OPTN in an amount equal to the currently projected costs and expenses of any of the following:

- 1. OPTN on-site reviews
- 2. OPTN member peer on-site reviews peer visits
- 3. The interview
- 4. The hearing

**Appendix N: Definitions** 

90-Day Post-Transplant Graft Survival Hazard Ratio

Measures graft survival from date of transplant to 90-days post-transplant relative to the expected 90-day post-transplant graft survival following risk adjustment for donor and recipient characteristics.

## 1-year Post-Transplant Graft Survival Conditional on 90-day Post-transplant Graft Survival Hazard Ratio

Measures graft survival from day 90 post-transplant to day 365 post-transplant, conditional on the graft surviving for the first 90-days post-transplant, relative to the expected graft survival following risk adjustment for donor and recipient characteristics. The evaluation cohort excludes all transplants where the graft failed during the first 90-days post-transplant.

#### Offer Acceptance Rate Ratio

Measures a program's rate of accepting organ offers relative to the expected offer acceptance following risk adjustment for donor and candidate characteristics. Only offers for which the candidate was at some point the primary potential transplant recipient for the donor organ are evaluated.

#### Performance Analysis and Improvement Subcommittee (PAIS)

A subcommittee of the Membership and Professional Standards Committee charged with reviewing analyzing how a member's actual performance, including post-transplant survival rates and functional activity levels, compares with expected performance.

#### **Policy Compliance Subcommittee (PCSC)**

A subcommittee of the Membership and Professional Standard Committee charged with reviewing a member's compliance with OPTN rules and regulations.

#### **Pre-Transplant Mortality Rate Ratio**

Measures a program's rate of candidate mortality from a candidate's registration date and before any subsequent transplant relative to the expected mortality following risk adjustment for candidate characteristics at the time of registration. All candidates on the program's waiting list at any time during the measurement interval are included, and candidate deaths following removal from the waiting list for reasons other than transplant, transfer, or 60 days post-recovery during the measurement interval are included.

#### Scientific Registry of Transplant Recipients (SRTR)

The organization responsible for providing statistical and other analytic support to the OPTN. that provides ongoing evaluation of clinical data about donors, transplant candidates, and recipients, as well as patient and graft survival rates. The SRTR also provides analytic support to HHS in a variety of areas including: policy formulation and evaluation, system performance metrics, economic analysis, and preparation of recurring and special reports to Congress. The SRTR contract is awarded by HRSA, who oversees and funds it.