OPTN Network Operations Oversight Committee
Meeting Summary
September 23, 2024
Webex

Andrew Kao, MD, Chair

Introduction

The Network Operations Oversight Committee (NOOC) met via Webex on 09/23/2024 to discuss the following agenda items:

1. Welcome
2. NOOC Metrics Report
3. Update on Revise Conditions for Access to the OPTN Computer System Public Comment
4. Attestation Update: Wave 3 & Members Not Compliant*

The following is a summary of the committee's discussions.

1. Welcome

Andrew Kao, Chair of the Network Operations Oversight Committee (NOOC), welcomed committee members and advisors to the meeting and presented the agenda.

2. NOOC Metrics Report

Rob McTier, Business Architect, presented the metrics and monitoring report for Q3 of 2024. Mr. McTier noted that all the metrics reviewed today are also available in the written report. Mr. McTier explained the origin of the metrics, noting that some of the metrics are requirements from the OPTN Contract and some are metrics that the NOOC has asked to include. Mr. McTier presented the metrics, answered questions, and provided clarifications to members on the metrics.

Summary of Discussion:

Committee members and advisors asked questions about the metrics, and discussed whether these metrics have been affected by the Office of Management and Budget (OMB) approval process. Committee members asked questions about specific OPTN projects and their potential impact on the metrics.

Committee members asked about differences in API adoption throughout the OPTN community. Contractor staff explained that API development efforts and adoption rates are typically higher in areas with the greatest number of patients and highest volume of data transactions. A member asked about potential barriers to API adoption among OPTN members. Mr. McTier explained that although there is no cost for members to use APIs with the OPTN, effort is needed by vendors and members to implement APIs. Therefore, API adoption can be dependent on vendor capabilities. Committee members and advisors shared their experiences with APIs and noted how adoption can vary across OPTN member type. A committee advisor commented that until API adoption is mandatory, there will be a lack of adoption across certain areas of the OPTN due to member burden.

3. Update on Revise Conditions for Access to the OPTN Computer System Public Comment

Contractor staff provided an update the public comments received as of September 20 on the proposal to Revise Conditions for Access to the OPTN Computer System. Contractor staff reviewed the background of the proposal and shared the key themes received during public comment to-date. Contractor staff shared that some public comments focused on member support during implementation, potential clarifications needed in the policy, and modifications to proposed policy language.

Contractor staff shared that public comment closes on September 24. During the NOOC's next meeting, they will focus on public comment analysis and incorporating public comment feedback into the proposal.

Summary of Discussion:

A committee member asked about the policy's proposed change for accessing data in the OPTN Computer System for research purposes. The committee member suggested that although the policy states that data within the OPTN Computer System can only be used to facilitate transplant, the committee could also consider including a list of prohibited uses of OPTN data in the policy language.

A committee member encouraged the OPTN to prepare implementation support for members to ensure the policies are understood throughout the community, and to ensure there is not an unnecessary level of burden placed on members. The committee discussed developing trainings for the community to understand and implement the policy.

Committee members and advisors who presented during regional and committee meetings shared feedback they received during their presentations. Committee advisors shared that most questions they received focused on business members and how this policy changes their access.

Next steps:

Public comment closes September 24. Following the close of public comment, the committee will complete public comment analysis and incorporate feedback from the community.

4. Attestation Update: Wave 3 & Members Not Compliant*

Terry Doolittle, Manager of Information Security Operations, provided an update on the third wave of member attestations due on October 27, 2024. Mr. Doolittle also provided an update on the second wave of attestations. He reminded the committee that there are three members not in compliance with the required attestation. Mr. Doolittle shared that the three members have received ten communications about the requirement to complete their attestations and are now approximately two months late on their submissions.

Krissy Laurie, Manager of Committee Operations, presented the process for referring members not in compliance with OPTN Policy to the Membership & Professional Standards Committee (MPSC). She shared what this process would look like for the members not in compliance and what the NOOC could expect if they choose to refer the three members not in compliance. The committee discussed different options for the three members, but ultimately decided to vote to refer the members to the MPSC.

Summary of Discussion:

Committee members and advisors asked questions about the communications that were sent to the three members and asked about the targeted communications that a member of the committee had made to the three members. The committee discussed other potential ways to reach the members and encourage completion, but the NOOC ultimately decided to vote to refer the members to the MPSC.

<u>Vote:</u>

The committee unanimously voted to approve the following resolution:

> RESOLVED, that the NOOC recommends referring those OPTN members that have not demonstrated evidence of compliance with OPTN Policy 3.1 to the OPTN Membership and Professional Standards Committee for further investigation.

<u>Next steps:</u>

The three members not in compliance with OPTN Policy 3.1 will be referred to the MPSC.

The meeting adjourned.

Attendance

- **Committee Members and Advisors**
    - Andrew Kao
    - Bruno Mastroianni
    - Colleen McCarthy
    - Daniel Yip
    - Deborah Levine
    - Ed Hollinger
    - Gaurav Gupta
    - Glen Kelley
    - Kelley Hitchman
    - Paul Connelly
    - Sandra Amaral
- **HRSA Representatives**
    - Christopher McLaughlin
    - Cliff Myers
    - Manjot Singh
    - Steven Keenan
    - Vinay Vuyyuru
    - Yvette Duvernay
- **UNOS Staff**
    - Amy Putnam
    - Anna Messmer
    - Jacqui O'Keefe
    - Jonathan Moore
    - Kimberly Uccellini
    - Krissy Laurie
    - Lauren Mauk
    - Lindsay Larkin
    - Liz Robbins Callahan
    - Marty Crenlon
    - Michael Ghaffari
    - Morgan Jupe
    - Rob McTier
    - Susie Sprinson
    - Terry Doolittle