Member Quality Update

Winter 2020 Regional Meetings
## Pediatric Bylaw Implementation Update

<table>
<thead>
<tr>
<th>Application Status</th>
<th>Total Number</th>
<th>Percent of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications Received</td>
<td>271</td>
<td>70 %</td>
</tr>
<tr>
<td>Opt Outs</td>
<td>103</td>
<td>27 %</td>
</tr>
<tr>
<td><strong>Total Received + Opt Out</strong></td>
<td><strong>374</strong></td>
<td><strong>97 %</strong></td>
</tr>
<tr>
<td>Awaiting Response</td>
<td>13</td>
<td>3 %</td>
</tr>
</tbody>
</table>

**Note:** Percentages rounded to the nearest whole number.
OPTN Member Search Updates

Member Directory

Search Member Directory

Step 1: Select a Member Type
- Transplant Centers by Organ

Select an Organ Type
- All

Step 2: Specify member status
- All

Step 3: Select an option to sort your results
- Select a state
- Select a region

Heart/Lung Transplants
Centers that perform heart/lung transplants are listed on both the "heart" and "lung" lists.

Key Personnel Notice
If you wish to see key personnel for transplant programs, use the Transplant Center by Organ search function and choose a specific organ.

Organ Procurement & Transplantation Network

This is an official U.S. Government Web site managed by the Health Resources and Services Administration, U.S. Department of Health & Human Services.
## Transplant Centers by Organ *

**with Kidney Transplant Programs**

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
<th>Center Phone</th>
<th>Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>OKBC - <em>Integris Baptist Medical Center</em></td>
<td>Oklahoma City, OK</td>
<td>405-949-3816</td>
<td>4</td>
</tr>
<tr>
<td>OKCM - <em>Children’s Hospital of Oklahoma</em></td>
<td>Oklahoma City, OK</td>
<td>888-777-7081</td>
<td>4</td>
</tr>
<tr>
<td>OKMD - <em>CU Medical Center</em></td>
<td>Oklahoma City, OK</td>
<td>405-271-7498</td>
<td>4</td>
</tr>
</tbody>
</table>

**Key Personnel**

- Transplant Program Director
- Primary Physician
- Primary Surgeon

*Note: This table is an example and does not reflect current information.*
Membership Questions

- MembershipRequests@unos.org
- (833) 577-9469, M-F 8am-5pm EST
Encouraging Member Self-Reporting

Member reporting hotline
(866) 787-4909
Why do we want to encourage self-reporting?

- **Education**
  - Increased reporting will make it easier to share information without jeopardizing peer review protections

- **Collaboration**
  - To provide members with feedback and assistance regarding potential safety issues and process improvement activities

- **HRSA Contract task**
How can we encourage self-reporting?

- Improving MPSC Processes:
  - Closing with no action issues that are reported and appropriately addressed (effective Dec 2019)
  - Continuing to evaluate additional changes, such as whether all potential noncompliances still need MPSC review

- Improving the Portal:
  - Ease of use, ability to search for previous events

- Improving Information Sharing:
  - Evaluating updated reports Member Quality/MPSC can provide with the community about information received through the Portal
What do we need from members?

- Feedback!
  - What suggestions do you have for improvements to MPSC processes, the Portal and information sharing?
  - What else might encourage you to self-report?
  - What kind of assistance would you like to receive from staff and/or the MPSC?
  - MQFeedback@unos.org
Next Steps

- A long-term, ongoing MQ/MPSC project
- Community feedback and requirements gathering
  - TMF focus groups – April 6 & 7
  - Discovery calls with individual members – Spring/Summer
  - Additional feedback throughout 2020
- Implementation
- Evaluation
What do we need from members?

- **Feedback!**
  - What suggestions do you have for improvements to MPSC processes, the Portal and information sharing?
  - What else might encourage you to self-report?
  - What kind of assistance would you like to receive from staff and/or the MPSC?
  - **MQFeedback@unos.org**