

# OPTN Transplant Coordinators Committee (TCC) Meeting Minutes June 19th, 2019 Conference Call

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### Introduction

The OPTN Transplant Coordinators Committee (TCC) met via Citrix GoTo teleconference on 06/19/2019 to discuss the following agenda items:

- 1. TCC Learning Series Development
- 2. Living donor Committee (LDC) project update
- 3. Member Acknowledgement
- 4. Open Forum

The following is a summary of the Committee's discussions.

# 1. TCC Learning Series Development

Members will discuss learning series ideas. Members are encouraged to explain the need and rationale.

### Summary of discussion:

- Committee leadership reviewed a list of proposed topics with members for the TCC learning series and members were asked to consider the following questions:
  - O What topics have a lack of educational resources?
  - o Is there information that currently exists that needs to be update?
  - O Why is this an issue for the transplant community?
  - O What information would help close that gap?
- Committee members were asked to review these topics offline and send their top four choices to UNOS staff.
- While briefly reviewing this list members proposed TIEDI®, compassion fatigue and prediction calculator topics as contenders. As well as a series on how the OPTN data services portal can be useful to transplant coordinators.

### Next steps:

Committee members will review materials offline and email UNOS staff with their top four topics of interest to discuss on the next committee call.

### 2. Living Donor Committee (LDC) project update

Update on the LDC guidance on seeking a living donor via social media.

# **Summary of discussion:**

- A brief update was given by UNOS staff:
  - Goal of this project:
    - To provide guidance to transplant teams on counseling candidates about the use of social media to try to identify potential living donors.

Submitted: mm/dd/yyyy

- Effective practices for managing an increase in living donor interest during a social media campaign.
- A representative from TCC is present on the LDC monthly work group calls and will report to the full committee on their progress.
- o Timeline:
  - Public Comment: January 2020
  - OPTN Board Approval: June 2020
- The representative from TCC gave a brief update to the committee on the status of the project and what concerns/topics the project plans on addressing.
- UNOS staff then asked for feedback on this project. The following are members comments on this project:
  - Would like guidance for the donor intake teams on how to handle a large bolus of calls from perspective donors after a social media post/campaign has taken place.
  - What is the transplant programs role in terms of HIPAA regulations if a candidate puts inaccurate information on social media and the programs have donors calling in to donate to that candidate?
  - Guidance for transplant programs on how to keep donor and recipient anonymity (should they chose to be) after donation with social media.
  - How do transplant programs facilitate communications between the donor and recipient? What is their role?
  - Guidance on how to/ or what to communicate to potential donors that call in during a bolus of calls (during a social media campaign) but are not a match for the candidate they are calling in for.
  - A member then asked what the effectiveness of social media is on finding a donor and what do other programs do to educate their candidates. The following are responses from members:
    - Participating in a donor application study at John Hopkins, where it helps candidates make something alike to a Facebook page to help locate a donor.
    - Have a template that has gone thru program leadership and legal on what candidates should or should not put on their social media.
      - Members made a comment that there are many gray areas regarding this and guidance on this would be beneficial. Especially when there may be a discrepancy between candidates, who are not as social media savvy or their stores will not garner as much support as other candidates.
    - Created a workbook for candidates to share their story on social media.

## Next steps:

• A representative from TCC will give an update on this project to the full committee on its next call.

### 3. Member Acknowledgement

The new upcoming Vice Chair will acknowledge outgoing members and announce new members joining on July 1, 2019.

### Summary of discussion:

• The new upcoming Vice Chair shared her gratitude for outgoing member's service and welcomed new members to the committee.

# 4. Open Forum

Staff asked committee members to share any concerns about topics or issues they would like to share with their fellow committee members.

# Summary of discussion:

- The current Vice Chair thanked both new and old members and expressed her excitement about working with members and on developing the TCC learning series together.
- A member would like to add to the calls a 10 minute presentation about best practices to share with other members.
- Committee Leadership shared the dates of upcoming regional meetings and reminded members the importance of their attendance.

# **Upcoming Meeting(s)**

- July 17<sup>th</sup>, 2019 Full Committee Call.
- Fall 2019 Meeting September 9, 2019 (UNOS, Richmond, VA)