

**OPTN/UNOS Transplant Coordinators Committee (TCC)**  
**Meeting Minutes**  
**July 19, 2017**  
**Conference Call**

**Sarah Nicholas, BSN, RN, CCTC, Chair**  
**Sharon Klarman, RN-BC, BSN, CCTC, Vice Chair**

**Introduction**

The Transplant Coordinators Committee met via Citrix GoToTraining teleconference on 07/19/2017 to discuss the following agenda items:

1. TCC Learning Series – Coordinator Retention Project Update
2. Recent UNet<sup>sm</sup> Enhancements

The following is a summary of the Committee's discussions.

**1. TCC Learning Series – Coordinator Retention Project Update**

Summary of discussion:

UNOS staff provided an overview of the TCC Learning Series project and reviewed how to access the learning series through UNOS Connect. Some committee members were aware and familiar with UNOS Connect but others were not. Committee members stated that they mostly rely on Transplant Pro emails, committee liaison, TCC listserv and Tech News emails to notify them of the resources available on UNOS Connect. This feedback will be reported to UNOS Instructional Innovations staff.

The Chair of the TCC Learning Series Work Group provided a progress update on the coordinator retention offering. The Work Group sent a survey to the TCC and the Transplant Administrators Committee asking about specific coordinator retention issues and effective practices used at their organization. The results from that survey will be used to develop the content of the offering which will be in the form of two audio podcasts. These podcasts will be released in September.

On the Work Group's next call they will brainstorm new topics for about 4 new instructional offerings over the next year (November, February, May, and August).

Potential topics identified to be addressed in 2017-2018:

- Reports
  - This would be for higher level coordinators with a few years of experience
  - This would explain why run specific reports and how they could be used to guide a center's practice
- Regulatory Preparedness
  - Preparing for a site survey
  - SIA/Corrective action plans, lessons learned
- Patient Education
  - Patient Affairs Committee has initiative for patient education pamphlet "What every parent needs to know"
  - Need for effective practices regarding transition from pediatric to adult programs
  - Patient adherence
  - Explaining Waitlist process (organ specific)

- Confidentiality issues arising recently with recipients reaching out via social media to donor families rather than proper channels
- Initial education at each center at time of listing is typically robust, but there may be a gap in ongoing education for patients seen once every 3-6 months and on list for years.

Next steps:

There will be a conference call in August with the full Work Group to brainstorm more specific learning series topics. Committee members will then be assigned to groups to develop the content of each topic.

**2. Recent UNet<sup>sm</sup> Enhancements**

The Committee received an update and a demonstration about recent UNet enhancements from UNOS staff. Committee members were able to ask questions and provide feedback during the demonstration. Enhancements include:

- Allowing OPOs to notify centers when their candidate is either primary or first back up on the match run electronically (email and text message) to eliminate the need to make phone calls.
  - Committee members agreed that this is a needed enhancement.
  - For Kidney, there would be two primaries and two back ups
  - Committee member suggested adding a text box for comments to provide more information.
- Allowing OPOs to notify transplant centers electronically through DonorNet of positive post recovery test results. If test results come back positive after cross-clamp and after recovery, the OPO will be able to notify the transplant center through the Patient Safety Portal of the positive result. The transplant center will designate who receives the notifications in their patient safety contacts. Centers will also be able to edit their patient safety contacts.
  - One member commented that the notifications can get out of control at times and the patient safety contacts could get overwhelmed. This could lead to missing or overlooking important notifications. The presenter stated that eventually the system will actually dictate which notifications are sent and allow the center to indicate when and how they would like to receive specific alerts (i.e., daily alerts, or a digest of the notifications).
  - A member also asked if there is a place to enter a primary and a back-up patient safety contact. The presenter commented that primary is required and a space is provided for back up.

**Upcoming Meeting**

- August 16, 2017 (conference call)