

**OPTN Membership and Professional Standards Committee
Performance Monitoring Enhancement Subcommittee
Meeting Summary
January 18, 2023
Conference Call**

Amit Mathur, M.D., Chair

Introduction

The Performance Monitoring Enhancement Subcommittee of the Membership and Professional Standards Committee (MPSC) met in open session virtually via Citrix GoToTraining on January 18, 2023 to discuss the following agenda items:

1. Welcome and agenda
2. Review draft initial offer acceptance questionnaire
3. Data resources for offer acceptance review
4. Next Steps

The following is a summary of the Subcommittee's discussions.

1. Welcome and Agenda

Staff welcomed Subcommittee members and reviewed the agenda the meeting. Staff reviewed updated offer acceptance data from January 2022, July 2022 and January 2023, which showed an increasing trend of programs that would be flagged for the offer acceptance metric.

Staff reviewed feedback provided on topics to include in the initial offer acceptance inquiry by the Subcommittee on the December Subcommittee call. At the December Subcommittee meeting, the main themes of the feedback included:

- Use structure similar to Post-transplant Outcomes Initial Questionnaire for the Offer Acceptance Initial Questionnaire replacing post-transplant outcomes questions with tailored questions for offer acceptance.
- Questions from the key informant interviews could provide a good base for offer acceptance specific questions on initial questionnaire.
- Include open-ended questions that allows programs to provide a narrative explaining why they believe their offer acceptance is low, including any concern that the low offer acceptance rate ratio is affected by clinical information that is not captured by OPTN data.
- Provide information on available data tools and ask whether programs are aware of and using these data tools
- Relevant OPTN data visual analytics/relevant sections of benchmark reports should be provided to programs and MPSC reviewers

2. Review Draft Initial Offer Acceptance Questionnaire

Staff reviewed the draft initial offer acceptance questionnaire with the Subcommittee and requested feedback.

Summary of discussion:

The Subcommittee members generally agreed that the initial draft was good and they suggested a couple of additions or changes as summarized below.

A Subcommittee member asked if a request for written protocols and offer acceptance algorithms should be added to the questionnaire. The chair stated that not all programs have written protocols or specific algorithms for offer acceptance and noted that it may be difficult for a program to produce that type of document, even high functioning programs.

A Subcommittee member suggested that information about a program's relationship with OPOs be requested. Staff responded that it could include a question about collaboration with their local OPO or other OPOs in the quality section. There was some discussion of whether the MPSC would consider collaboration with the OPOs as the ideal state and what would be the response if a program responded that they do not collaborate with any OPOs.

Another Subcommittee member suggested that a question should be included that would gather information on whether a program is using data and data tools that are available, or if the program has another systematic process to do retrospective reviews.

A Subcommittee member suggested that the language on quality assurance initiatives should be specific to initiatives related to offer acceptance.

Finally, a couple of subcommittee members suggested the inclusion of an open ended question to gather information on the member's perspective of why their offer acceptance rate ratio is low.

3. Data Resources for Offer Acceptance Review

Staff reviewed the data tools available to members in the Data Resources section of Secure Enterprise and requested that Subcommittee members take a look at their own data reports to gain insight into what would be most helpful to them as a MPSC reviewer and what would be helpful data to provide to the member with the inquiry.

4. Next Steps

Staff noted that an update on the work of the Subcommittee would be provided to the full MPSC at its February meeting. The next meeting of the Subcommittee will be held in March where the Subcommittee will continue work on the initial inquiry and development of data reports for members identified and MPSC reviewers.

Upcoming Meetings

- February 16 - 17, 2023: MPSC Meeting

Attendance

- **Subcommittee Members**
 - Amit Mathur (Subcommittee Chair)
 - Maher Baz
 - Emily Blumberg
 - Todd Dardas
 - Robert Fontana
 - Reginald Gohh
 - Carolyn Light
 - Scott Lindberg (MPSC Vice-Chair)
 - Kenneth McCurry
 - Nancy Metzler
 - Pooja Singh
 - Zoe Stewart – Lewis (MPSC Chair)
 - Candy Wells
- **HRSA Representatives**
 - Shannon Dunne
 - Marilyn Levi
 - Arjun Naik
- **SRTR Staff**

No attendees
- **UNOS Staff**
 - Sally Aungier
 - Rebecca Brookman
 - Robyn DiSalvo
 - Katie Favaro
 - Jasmine Gaines
 - Amy Minkler
 - Sharon Shepherd
 - Stephon Thelwell
 - Betsy Warnick
- **Other Attendees**
 - None