

## **OPTN Membership and Professional Standards Committee (MPSC)**

### **Meeting Summary**

**April 22, 2022**

**Conference Call with GoToTraining**

**Ian Jamieson, Chair**

**Zoe Stewart Lewis, M.D., Vice Chair**

### **Introduction**

The Membership and Professional Standards Committee (MPSC) met by conference call in Open and closed session via Citrix GoToTraining on April 22, 2022, and discussed the following agenda items during open session:

1. Offer Filters Project Presentation
2. Performance Monitoring Enhancements

The following is a summary of the Committee's discussions.

#### **1. Offer Filters Project Presentation**

On behalf of the Operations and Safety Committee (OSC), a staff member presented the Membership and Professional Standards Committee (MPSC) with information on the Offers Filter Project. He summarized the goals of the project, which are to:

- Increase the number of transplants
- Increase offer acceptance/get to "Yes" faster

The staff member provided background information on the use of the waitlist "donor acceptance criteria," which allows programs to specify donor acceptance criteria for candidates. He stated that the criteria for the waitlist are very broad and could miss out on programs capturing certain donors. The staff demonstrated the offer filters system. He noted that the system would allow programs to enter multifactorial criteria to screen the offers more precisely. He explained how programs could enter multiple criteria into the system. The staff member also stated that the offer filters are applied at the time of notification; He compared this to the "donor acceptance criteria" used at the time of match. The staff member provided information on different tools within the system available for programs. He stated that the offer filter system was made available to kidney programs on January 27, 2022.

Another staff member provided the MPSC with information on offer filter usage data. He summarized program access and usage data with offer filter tools and reviewed information on bypassed offers. The staff member also mentioned where programs could go to obtain training and additional information on the offer filters system for transplant programs and organ procurement organizations. Committee members offered questions and provided feedback about the offer filters project. Their recommendations to staff included:

- Addressing programs that have contracted services to accept organ offers.
- Addressing the communities hesitancy in using offer filters due to the fear of missing out on offers
- Hospitals being able to review bypassed offers

The staff member concluded the presentation and committee members had no additional questions or feedback at this time.

## **2. Performance Monitoring Enhancements**

A staff member updated the MPSC on the work of the Performance Monitoring Enhancement Subcommittee. She noted that since the approval of the boundaries for the performance improvement (yellow) zone at the February meeting, the subcommittee has been focusing on revising the current tools used to review post-transplant outcomes and making recommendations for education and resources for members. The staff member stated that today's presentation would include:

- Review of data from the application of new metric criteria to the January 2022 PSR release
- Update on the communication and education discovery process

### Data from the Application of New Metric Criteria

A staff member reviewed the new performance monitoring metric criteria and presented data charts showing the distribution of flags for adult and pediatric transplants for the August 2020 and January 2022 PSRs cycles. The charts, split by organ type and metric, showed the number of transplant programs identified in both the August 2020 and January 2022 PSRs.

Committee members offered questions and feedback. Questions were raised about the number of heart flags for pediatric transplants. Subcommittee members requested that staff investigate the distribution of flags for pediatric transplants. Committee members also discussed that many kidney programs do not manage their waitlist patients' care, so the pre-transplant metric may not be that useful for kidney programs. An SRTR representative noted that in the most recent January 2022 data, there continued to be no kidney programs identified for pre-transplant mortality. The metric is helpful for kidney programs but is most applicable to other organ types.

### Update on Communication and Education Discovery Process

A staff member updated the committee on the current discovery efforts noting that the goal is to gather effective practices from high-performing programs in order to develop educational resources and inform the MPSC review process. She provided a timeline for when educational materials are expected to be released and updated the committee on the current status of the discovery.

The staff member presented information on key informant interviews conducted to better understand effective practices for successful post-transplant outcomes in the community. She also summarized a thematic analysis, which categorized the information received by the key informants into main themes. The staff member provided details about each of the themes and discussed the next steps in the discovery phase.

Committee members offered feedback on the key informant interviews and thematic analysis. A committee member recommended conducting interviews with underperforming programs to get an idea of what resources they may find helpful. He also stated that a program's staffing is key to outcomes, but it could be challenging to recommend practices because every program is different. He noted that it is crucial to help programs figure out how they can maximize their staff to offload some of the responsibilities of the transplant coordinator. Another committee member said that she would like to see educational resources on staffing from a physician and surgical standpoint and protection for these individuals to have the flexibility to deal with their administrative and leadership responsibilities.

### **Upcoming Meetings**

- May 31, 2022, 3-5pm, ET, Conference Call
- June 29, 2022, 1-3pm, ET, Conference Call
- July 12-14, 2022, Chicago

## Attendance

- **Committee Members**
  - Mark Barr
  - Nicole Berry
  - Christina Bishop
  - Emily Blumberg
  - Theresa Daly
  - Todd Dardas
  - Reginald Gohh
  - Barbara Gordon
  - Alice Gray
  - John Gutowski
  - Ian Jamieson
  - Christopher Jones
  - Andrew Kao
  - Mary Killackey
  - Anne Krueger
  - Jules Lin
  - Scott Lindberg
  - Gabriel Maine
  - Virginia McBride
  - Jerry McCauley
  - Kenneth McCurry
  - Dan Meyer
  - Bhargav Mistry
  - Michael Pham
  - Elizabeth Rand
  - Pooja Singh
  - Zoe Stewart Lewis
  - Laura Stillion
  - Parsia Vagefi
  - Sean Van Slyck
- **HRSA Representatives**
  - Arjun Naik
  - Raelene Skerda
- **SRTR Staff**
  - Ryo Hirose
  - Jonathan Miller
  - Jon Snyder
  - Bryn Thompson
- **UNOS Staff**
  - Sally Aungier
  - Matt Belton
  - Tameka Bland
  - Tory Boffo
  - Shawn Brown
  - Robyn DiSalvo

- Nadine Drumn
- Demi Emmanouil
- Katie Favaro
- Lauren Guerra
- Asia Harden
- Kay Lagana
- Ann-Marie Leary
- Carlos Martinez
- Maureen McBride
- Robert McTier
- Sandy Miller
- Amy Minkler
- Steven Moore
- Alan Nicholas
- Samantha Noreen
- Jacqui O'Keefe
- Robert Patterson
- Dina Phelps
- Liz Robbins Callahan
- Sharon Shepherd
- Olivia Taylor
- Stephon Thelwell
- Roger Vacovsky
- Marta Waris
- Betsy Warnick
- Joe Watson
- Claudia Woisard
- Emily Womble
- Karen Wooten
- **Other Attendees**
  - None