Standardize the Patient Safety Contact and Duplicate Reporting

OPTN Ad Hoc Disease Transmission Advisory Committee Lara Danziger-Isakov, DTAC Chair

OPTN ORGAN PROCUREMENT AND TRANSPLANTATION NETWORK

Purpose of Proposal

- Improve the functionality of the Patient Safety Contact (PSC) and infectious disease reporting processes
- Eliminate duplicate reporting of recipient illness to the OPTN Improving Patient Portal

Proposal

- Require a listed secondary contact
- Require the PSC work at the institution for which they are listed
- Require a self audit for OPOs and transplant programs to verify PSC is up to date in the OPTN Computer System every six months
- Require notification of deceased donor potential disease transmissions through system enhancement
 - Transplant program will have to confirm receipt through enhancement
 - Establishes a 24-hour timeframe for confirmation of receipt
- Eliminate the need for OPOs to report recipient illness to the OPTN
 - Will still need to report to other affected transplant programs

Rationale

- Currently, PSCs listed are often out of date and have invalid email addresses and phone numbers
 - Or are third-party contractors that are unable to communicate potential disease transmission events to the institution for which they are listed
- There is no confirmation of receipt requirement for communication of potential disease transmission events
- OPTN Policy 15.4.B and 15.5.B require both OPOs and transplant programs to report donor-derived recipient illness to the OPTN

Member Actions

OPOs

- Will be required to list a secondary PSC and conduct a self-audit at least every six months to ensure the contacts listed are up to date
- Will need to use a system enhancement in the OPTN Donor Data and Matching System to communicate post cross clamp results for deceased donors to transplant programs

Transplant programs

- Will be required to list a secondary PSC and conduct a self-audit at least every six months to ensure the contacts listed are up to date
- Will have to confirm receipt and acknowledge post cross clamp results for deceased donors through a system enhancement in the OPTN Donor Data and Matching System

Histocompatibility Laboratories

No impact

FAQs

What is the Patient Safety Contact?

• Each OPO and transplant program must identify a PSC and develop and comply with a written protocol for the PSC to facilitate communication of potential disease transmission events

What is the secondary contact?

- The OPO and transplant program currently have the option to provide a 'back up' PSC
- The proposal will change this to a 'secondary contact' and require this to be listed

What Do You Think?

- Do you support the additional requirements for the Patient Safety Contact?
- Do you support the requirement of a listed secondary contact?
- Do you support the requirement that a listed Patient Safety Contact must work at the OPO or transplant program for which they are listed?
- Are there any additional requirements the Committee should consider for the Patient Safety Contact?
- Does eliminating the need for OPOs to report recipient illness to the OPTN open the potential for missed reporting to the OPTN Patient Safety Reporting Portal?
- Is the monitoring plan for this policy change sufficient?

Additional Questions?

Please Contact Tamika Watkins at <u>Tamika.Watkins@unos.org</u>

Provide Feedback

Submit public comments on the OPTN website

- January 23 March 19, 2024
- optn.transplant.hrsa.gov



Regional Meeting Information

 Visit <u>https://optn.transplant.hrsa.gov/about/regions/regional-meetings/</u> for the latest regional meeting information and meeting materials

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Thank You For Listening!

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