

**OPTN Network Operations Oversight Committee
Meeting Summary
December 2, 2019
Dallas, Texas**

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Introduction

The OPTN Network Operations Oversight Committee (NOOC) met in Dallas, Texas on 12/2/2019 to discuss the following agenda items:

1. NOOC Metrics Report
2. Seamless Data Exchange
3. OIG Audit
4. UNet^(SM) Usability

The following is a summary of the Committee's discussions.

1. NOOC Metrics Report

The Network Operations Oversight Committee (NOOC) began their meeting by reviewing the NOOC Metrics Report for the 4th quarter of fiscal year 2019 (from July through September). The report was presented by Rob McTier, UNOS Business architect. The Committee reviewed metrics such as match impacting incidents, system slowness incidents, and programming revisions. They also reviewed service level agreement performance details.

2. Seamless Data Exchange

Bonnie Felice, UNOS Business Architect, presented the Draft Plan for the Direct Electronic Transfer of Official OPTN Data, which will be submitted to HRSA later in December. The Committee discussed the scope of the project as well as the prioritization of API efforts.

Next steps: Feedback from the Committee will be incorporated into the final version, which will be submitted to HRSA in late December 2019.

3. OIG Audit

The OIG Audit began in July 2019 with a questionnaire from HHS OIG. Following completion of the questionnaire, IT staff were sent follow-up requests for information. The results of the audit are still pending.

4. UNet(SM) Usability

Amy Putnam, UNOS Director of Customer Advocacy, presented a report on UNet(SM) Usability. In February 2019, UNOS used SurveyMonkey to survey UNet users on ease of use and enhancement suggestions. The survey was sent to roughly 14,000 users, and they received 2,301 responses. The survey yielded positive results.

Upcoming Meetings

- February, 2020

- April, 2020
- June, 2020

